INVESTOR DAY

NEW YORK JANUARY 12, 2023



Legal disclaimer

Non-GAAP Financial Measures

As required by the rules of the Securities and Exchange Commission ("SEC"), we provide reconciliations of the non-GAAP financial measures contained in this presentation to the most directly comparable measure under GAAP, which are set forth in the financial tables included in the attached appendix.

GXO's non-GAAP financial measures in this presentation include: adjusted earnings before interest, taxes, depreciation and amortization ("adjusted EBITDA"), proforma adjusted EBITDA, proforma adjusted EBITDA margin, proforma adjusted EBITDA margin, adjusted earnings before interest, taxes and amortization ("adjusted EBITDA"), proforma adjusted EBITDA, free cash flow, organic revenue, organic re

We believe that the above adjusted financial measures facilitate analysis of our ongoing business operations because they exclude items that may not be reflective of, or are unrelated to, GXO's core operating performance, and may assist investors with comparisons to prior periods and assessing trends in our underlying businesses. Other companies may calculate these non-GAAP financial measures differently, and therefore our measures may not be comparable to similarly titled measures used by other companies. GXO's non-GAAP financial measures should only be used as supplemental measures of our operating performance.

Adjusted EBITDA, adjusted EBITDA margin, pro forma adjusted EBITDA margin, pro forma adjusted EBITDA margin, adjusted EBITDA m

Pro forma adjusted EBITDA, pro forma adjusted EBITDA margin and pro forma adjusted EB

We believe that free cash flow is an important measure of our ability to repay maturing debt or fund other uses of capital that we believe will enhance stockholder value. We calculate free cash flow as net cash provided by operating activities less payment for purchases of property and equipment plus proceeds from sale of property and equipment. We believe that adjusted EBITDA, adjusted EBITDA margin, pro forma adjusted EBITDA margin, adjusted EBITDA margin,

Management uses these non-GAAP financial measures in making financial, operating and planning decisions and evaluating GXO's ongoing performance.

With respect to our financial targets for (i) 2023 for organic revenue growth and adjusted EBITDA and (ii) 2027 for revenue, adjusted EBITDA margin, adjusted EBITDA cAGR, six-year organic average annual revenue growth, free cash flow and ROIC reconciliation of these non-GAAP measures to the corresponding GAAP measures is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from these non-GAAP target measures. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statements of income and cash flows, prepared in accordance with GAAP, that would be required to produce such a reconciliation.

Forward-Looking Statements

This presentation includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All statements of historical fact are, or may be deemed to be, forward-looking statements, including our 2023 financial targets for organic revenue growth and adjusted EBITDA; our 2027 financial targets for revenue, adjusted EBITDA AGR, six-year organic average annual revenue growth, global operations by 2027, financial targets for revenue, adjusted EBITDA adjusted EBITDA adjusted EBITDA and global operations by 2027, global operations by 2027, the anticipated cost synergies from our acquisition of Clipper (cost in growth; outsourced eCommerce warehousing revenue growth; our expected efficiencies and investments by 2027; the anticipated cost synergies from our acquisition of Clipper (cost in growth; outsourced eCommerce warehousing greenhouse gas emissions (Scopes 182) by 2030 vs. 2019 baseline, and (v) being 100% carbon neutral (Scopes 182) by 2030 vs. 2019 baseline, and (v) being 100% carbon neutral (Scopes 182) by 2040. In some cases, forward-looking statements can be identified by the use of forward-looking terms such as "anticipate," "believe," "continue," "could," "intend," "may," "plan," "potential," "predict," "should," "will," "expect," "objective," "projection," "forecast," "goal," "guidance," "outlook," "effort," "target," "traigetory" or the negative of these terms or other comparable terms. However, the absence of these words does not mean that the statements are not forward-looking. These forward-looking statements are based on certain assumptions and analyses made by the company in light of its experience and its perception of historical trends, current conditions and expected future developments, as well as other factors the company believes are appropriate in the circumstances.

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results, the color of a looking statements. Factors that might cause or contribute to a material difference include, but are not limited to, the risks discussed in our filings with the SEC and the following: the severity, magnitude, duration and aftereffects of CVID-19 pandemic, including vaccine mandates; economic conditions generally; supply chain challenges, including labor shortages; competition and pricing pressures; our ability to align our investments in capital assets, including equipment, and warehouses, to our customers' demands; our ability to successful or result in other risks or developments that adversely affect our financial condition and results; our ability to develop and implement suitable information technology systems and prevent failures in or breaches of such systems; our ability to raise debt and equity capital; litigation; labor matters, including our ability to manage our subcontractors, and risks associated with labor disputes at our customers' facilities and efforts by labor organizations to organize our employees; risks associated with defined benefit plans for our current and former employees: fluctuations in currency.

exchange rates; fluctuations in fixed and floating interest rates; inflationary pressures; issues related to our intellectual property rights; governmental regulation, including trade compliance laws, as well as changes in international trade policies and tax regimes; governmental or political actions, including the United Kingdom's exit from the European Union; natural disasters, terrorist attacks or similar incidents; a material disruption of GXO's operations; the inability to achieve the level of revenue growth, cash generation, cost savings, improvement in profitability and margins, fiscal discipline, or strengthening of competitiveness and operations anticipated or targeted; the impact of potential cyber-attacks and information technology or data security breaches; the inability to implement technology initiatives successfully; the expected benefits of the spin-off, including the risk that the spin-off will not produce the desired benefits; and a determination by the IRS that the distribution or certain related spin-off transactions.

All forward-looking statements set forth in this presentation are qualified by these cautionary statements and there can be no assurance that the actual results or developments anticipated by us will be realized, that they will have the expected consequences to or effects on us or our business or operations. Forward-looking statements set forth in this presentation speak only as of the date hereof, and we do not undertake any obligation to update forward-looking statements to reflect subsequent events or circumstances, changes in expectations or the occurrence of unanticipated events, except to the extent required by law.



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Our agenda today



Malcolm
Wilson
Chief Executive Officer

GXO investment highlights



Mark
Manduca
Chief Investment Officer

Market and GXO revenue growth



Bill
Fraine
Chief Commercial Officer

The GXO Difference



Marv
Cunningham
Chief Operating Officer Americas & Asia Pacific

GXO's technology advantage



Richard Cawston President - Europe

Business overview & key verticals



Eduardo
Pelleissone
President - Americas &
Asia Pacific

Business overview & key verticals



Meagan
Fitzsimmons
Chief Compliance &
ESG Officer

How GXO wins with ESG



Baris
Oran
Chief Financial Officer

Drivers of shareholder value creation



Our industry-leading combination of scale, technology and expertise enables supply chain excellence for customers all over the world.



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GXO at a glance

27

Countries of operation

974

Warehouse locations

~200M

Total warehouse space (sq. ft.)

>1,200

Global customers

~130K

Global team members

\$8B

2021 Revenue 8%1

2017-2021 Organic revenue CAGR

\$633M¹

2021 Pro forma adjusted EBITDA

>30%1

2021 FCF conversion

>30%1

2021 Operating return on invested capital



Full-year 2022 and full-year 2023 outlook

2022 preliminary results

Revenue

~\$9.0B

Adjusted EBITDA

\$720-730M¹

2023 preliminary outlook

Organic revenue growth

6-8%1

Adjusted EBITDA

\$700-730M¹



We solve complex supply chain problems for the world's largest companies.







































~10x

Return on investment through lower costs, higher revenues and faster inventory turnover

~50%

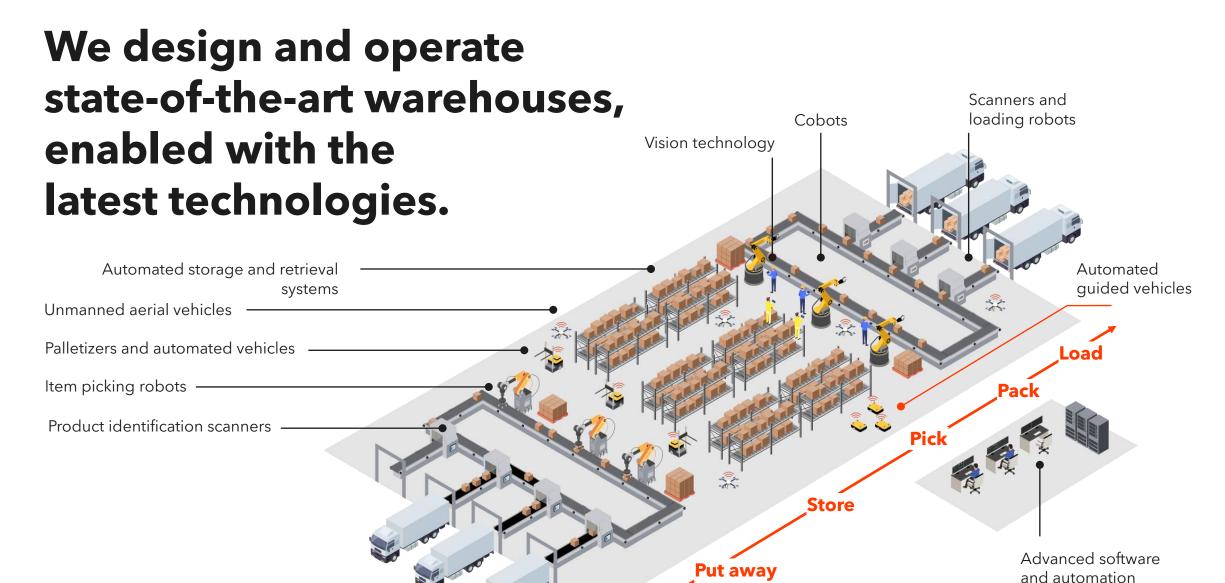
Reduction in variable warehousing costs



We're focused on the center of global supply chains.







Unload



platform

Our path to growth

1

Capitalizing on a massive and rapidly growing market opportunity

2

Leveraging **The GXO difference** to gain share and deliver outsized top- and bottom-line growth



A massive and rapidly growing market opportunity

2021

TAM

\$456 billion¹

+45%

Outsourced market

\$146 billion¹

+58%

32% outsourced

GXO Revenue

\$8 billion

+115%

2027

TAM

\$660 billion¹

Outsourced market

▲ \$231 billion¹

35% outsourced

Anticipated GXO Revenue

~\$17 billion

GXO market share gain of outsourced market ~200bps



"The GXO Difference"



Our **Technology advantage**

Industry-leading **automated solutions** that use **scalable** and **agile technology** to address customer needs at the right return.



Our Global scale

Leading market positions throughout North America and Europe, with the ability to serve **multinational customers** across our core verticals.



Our Trusted expertise

Long-term relationships with customers, rooted in **collaboration** and continuous **value creation**.



GXO tomorrow: 2027 guidance¹

at constant 2021 FX

~\$17B¹

Revenue

8-12%²

6-year organic average annual revenue growth range

~\$1.6B¹²

Adjusted EBITDA

 $30\%+^{2}$

FCF conversion

 $30\% + ^{2}$

Operating ROIC

~17%2

Adjusted EBITDA CAGR



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GXO's technology advantage



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How GXO wins with ESG



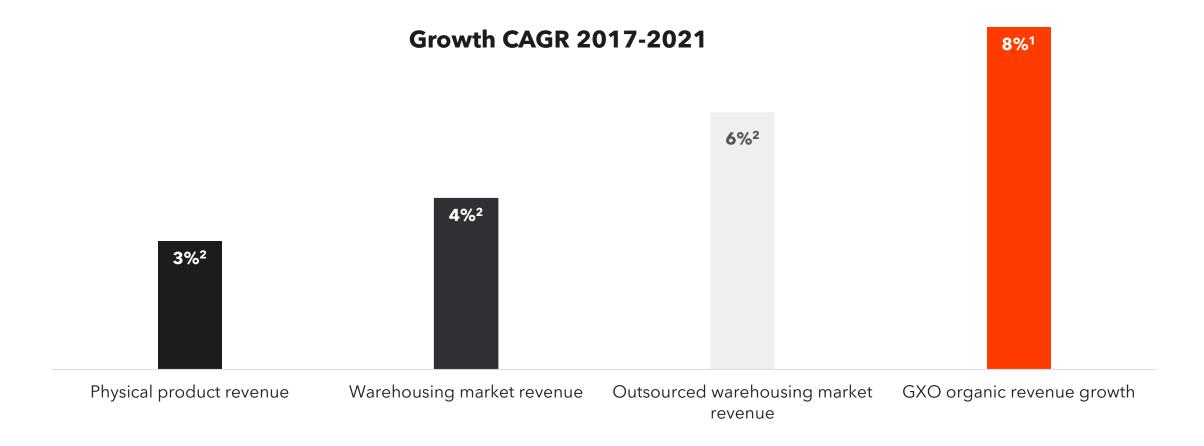
Oran

Chief Financial Officer

Drivers of shareholder value creation



GXO has consistently outperformed the industry



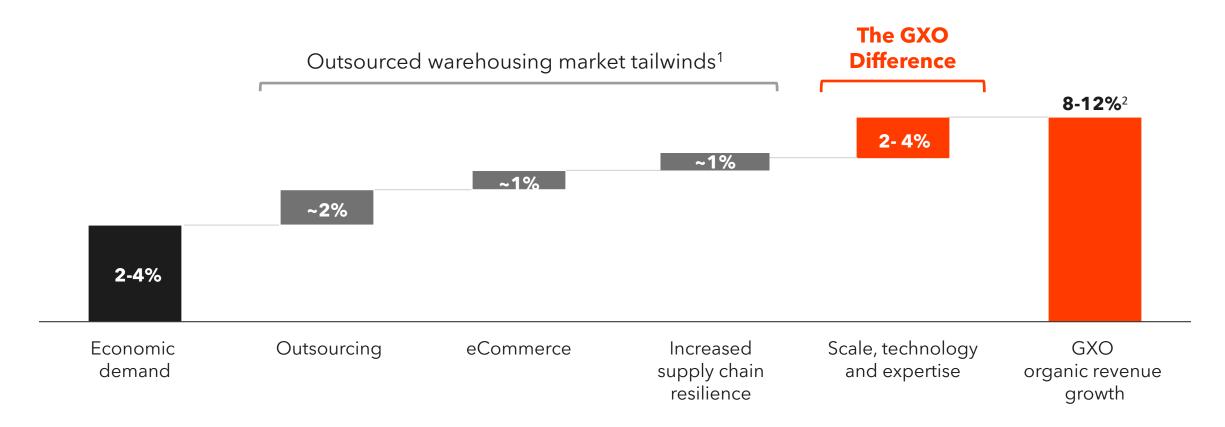


^{1.} Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.

^{2.} Based upon third-party research

Our path to 8-12% annual organic revenue growth by 2027

Key drivers of GXO 2021-2027 organic revenue growth





Based upon third-party forecast

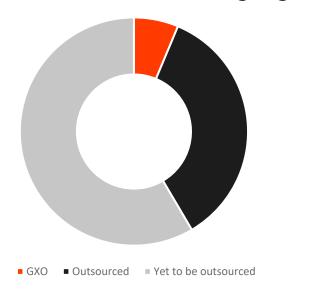
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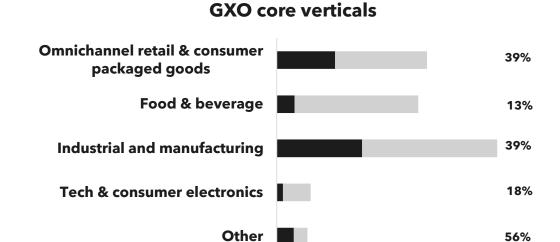
16

^{2.} Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.

Secular tailwind #1: Outsourcing¹

Significant room for outsourcing to grow





Global outsourcing growth 2021-2027



GXO's 2021 market share: 5.4%



■ Outsourced

~2.0%

■ Yet to be outsourced

Annual incremental revenue growth

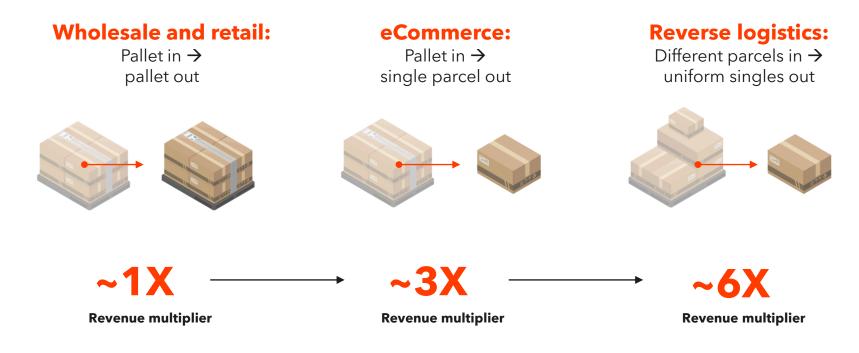
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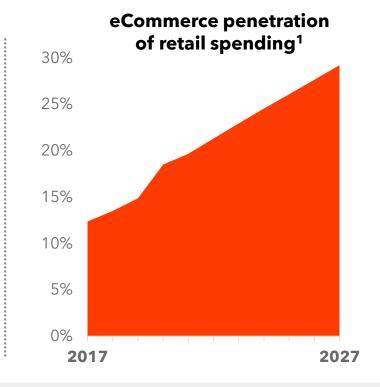
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200



Structural tailwind #2: eCommerce¹





Outsourced eCommerce warehousing revenue growth 2021-2027



GXO's 2021 market share: 5.4%



~1.0%
Annual incremental re

Annual incremental revenue growth



Structural tailwind #3: Supply chain resilience

Higher levels of inventory to ensure product availability and safeguard supply chains and production lines

Global trade **rebalancing likely** due to **nearshoring**and re-shoring

***3.5T¹** of global trade could move to new countries before 2027

Each 1% of trade that moves to Europe and North America represents a **\$1B** warehousing opportunity¹

3-4% increase¹
in just-in-case
inventories

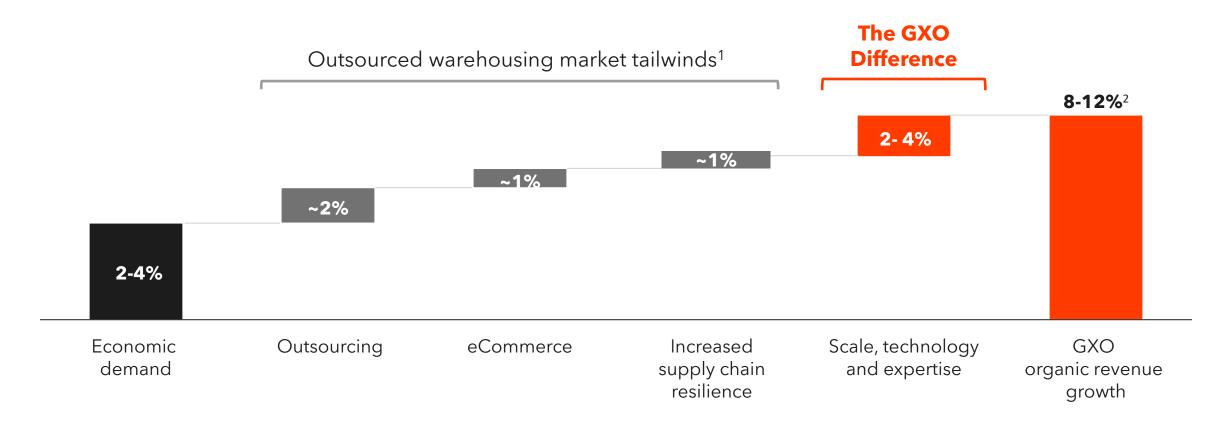
~1.0%

Annual incremental revenue growth



Our path to 8-12% annual organic revenue growth by 2027

Key drivers of GXO 2021-2027 organic revenue growth





^{1.} Based upon third-party forecasts

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^{2.} Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.

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The GXO Difference



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GXO's technology advantage



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Business overview & key verticals



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Drivers of shareholder value creation



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The GXO Difference: Why customers choose GXO

We have a unique understanding of customer challenges and provide tailored solutions to address them.

Our Technology advantage

>30% of revenue from techenabled warehouses, vs. market at ~8%¹

~7,600 pieces of technology operational in customer sites globally

Site-level automation can drive ~80% staff training time reduction

Our Global scale

27 countries of operation

974 sites around the world

~200M total warehouse square footage globally

~130K team members

Our **Trusted expertise**

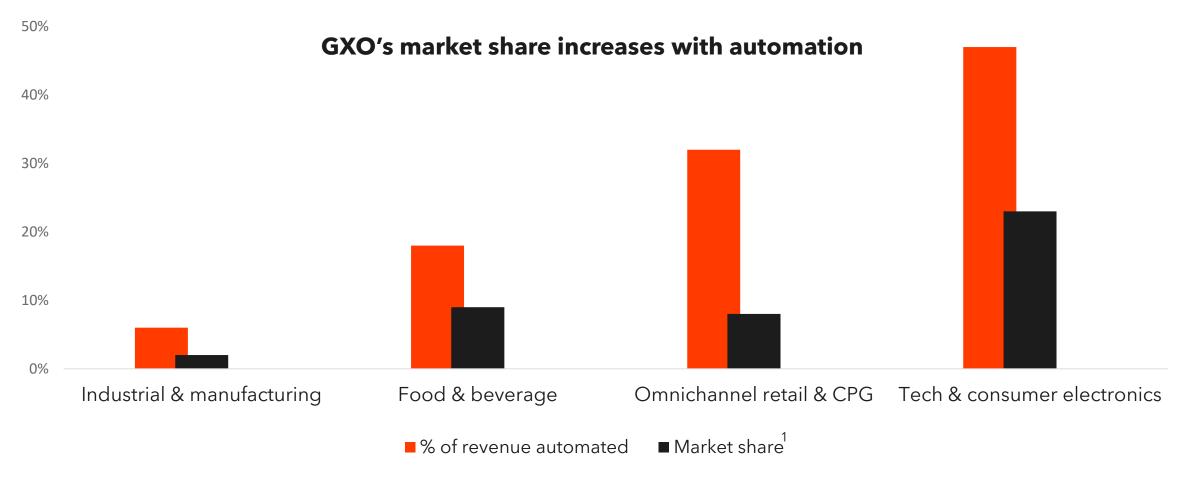
15-year average tenure with top 20 customers

Decades of experience partnering with **blue-chip customers**

>95% of revenue retained each year



The GXO Difference: Our technology advantage





The GXO Difference: Our global scale

84%1

of revenue comes from customers working with GXO on **more than one site.**

52%¹

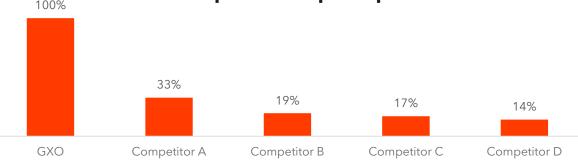
of revenue comes from customers working with GXO in more than one country.

100% of GXO's focus is on contract

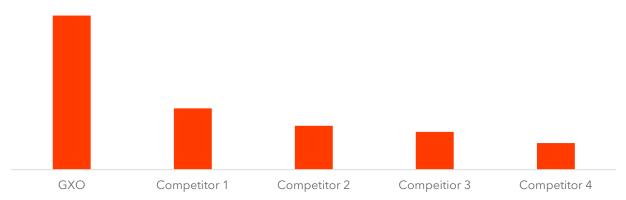
logistics - making us **agile**, **focused** and **customer centric**.

GXO is the only pure-play provider with global scale.





2021 revenue vs. pure-play peers²





- 1. Excludes Clipper acquisition
- 2. Peers include: Deutsche Post, Kuehne & Nagel, Ryder, CMA-CGM, ID Logistics, Wincanton, Elanders

#1 in:

- UK
- Netherlands

#2 in:

• US

#3 in:

- France
- Spain
- Italy

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The GXO Difference: Our trusted expertise

Executive-led engagement

Unmatched depth of industry knowledge

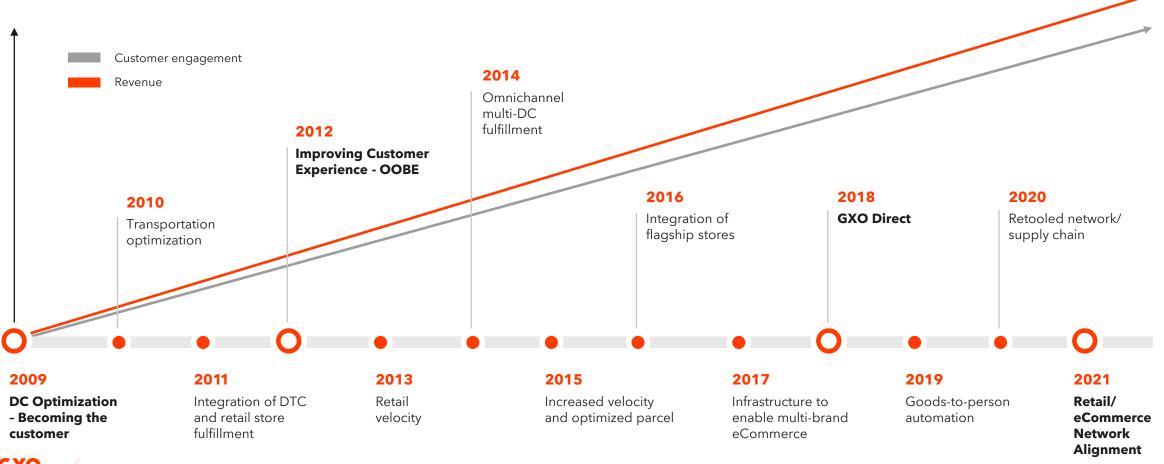
Proven implementation playbook





The GXO Difference in action

An American multinational client initially came to GXO looking for a DC Optimization project. After a successful initial project, our relationship with the client has expanded through many innovative new projects to optimize their supply chain network.



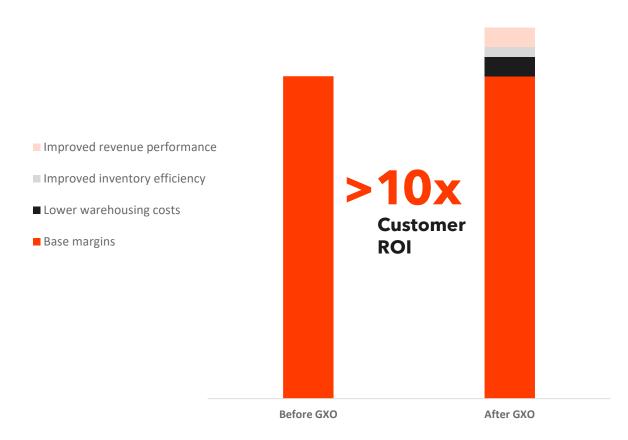
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The GXO Difference drives shareholder value

GXO enables customers to realize higher margins...¹

...creating a flywheel effect.







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The GXO Difference



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GXO's technology advantage



Richard Cawston President - Europe

Business overview & key verticals



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How GXO wins with ESG



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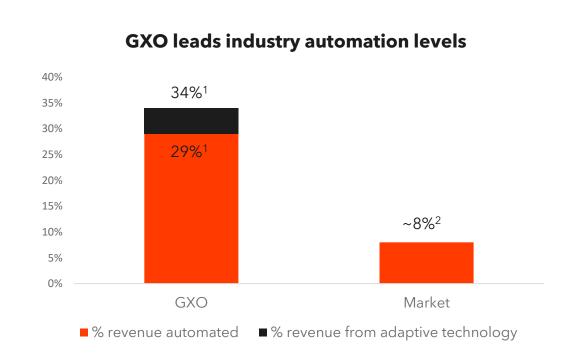
Drivers of shareholder value creation

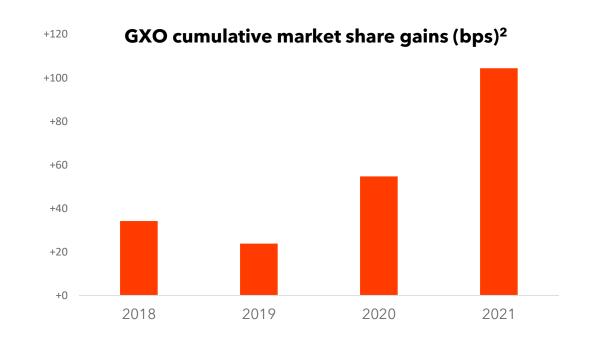


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Our automation leadership drives new business wins.

Our continuous investment in technology underpins our market share gains.







2. Based upon third-party research

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We create enormous value for our customers. 1

~50%

Reduction in variable costs

~10%
Improved order accuracy

~60%

Reduction in inventory wastage

Better customer outcomes = faster growth and higher margins.



The three components of GXO's technological advantage

1) Large-scale automation

Expertise: Industry leader in automated sites

Differentiation: Composite solutions based on multiple

providers







2) Adaptive technology

Expertise: Scalable network effects; greenfield and

retro-fit opportunities

Differentiation: Purchasing scale provides material

cost advantages







3) Software

Expertise: Ability to scale learnings across solutions and verticals provides a superior customer proposition

Differentiation: Flexibility of customer integrations







Automation: We're an industry leader in large infrastructure automation

By the numbers¹

Project capex

\$10M-\$50M on automation alone

Startup time

12-18 months

GXO's advantages

Large infrastructure
designed and built from day
one, with majority of
warehouse processes
automated

Track record of standing up more automated warehouses than any other 3PL

Ability to leverage scale, software expertise and hardware knowledge to provide the best customer benefits in the shortest time period

Customer benefits¹

>50% reduction in cost per unit

Goods-to-person results in 4x productivity increase vs. manual processes

~50% improvement in inventory efficiency



Adaptive Tech: Our modular technology solutions optimize operations, reduce costs and improve safety

By the numbers

Project capex¹

• \$400-\$40K

Startup time

days to weeks

~7,600
 pieces of adaptive
 technology in operation
 at the end of 4O 2022

GXO's advantages

Small, flexible technology that can be retroactively fitted and focused on a specific warehouse process

Replicable across sites, driving continuous improvement

GXO gains a >50%

discount¹ vs. retail prices
on modular adaptive
technology

Customer benefits¹

Machine vision tech drives an

~8% increase in

processing speed vs. manual processes

Cobots drive a

>2x increase

in productivity vs. manual processes



Software: Customizable proprietary solutions and thirdparty integrations make it easy to manage customer data

By the numbers¹

Project capex

• \$80K-\$10M

Startup time

- 4 weeks-12 months
- 6x software complexity level of highly automated facilities

GXO's advantages

- Scaled cloud infrastructure, providing customers a more resilient service
- Improved speed to market and ability to start up new customers on the GXO platform

- Expertise across more processes and system/automation integrations than any other player
- Scalable across, geographies, verticals and processes

Customer benefits

- More resilient warehouse performance
- Ability to incorporate a wider range of automation and tech to meet customer needs
- Implementation of new automation and warehouse startups reduced from months to weeks
- Ability to support customer ambitions globally via repeatable system integrations





Warehouse transformation drives productivity improvements

Productivity benefits achievable by stage

Inbound staging

Storage

Picking

Packing & sortation

Outbound staging

2-3x

2-3x

4x

2-4x

2x













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GXO Europe overview

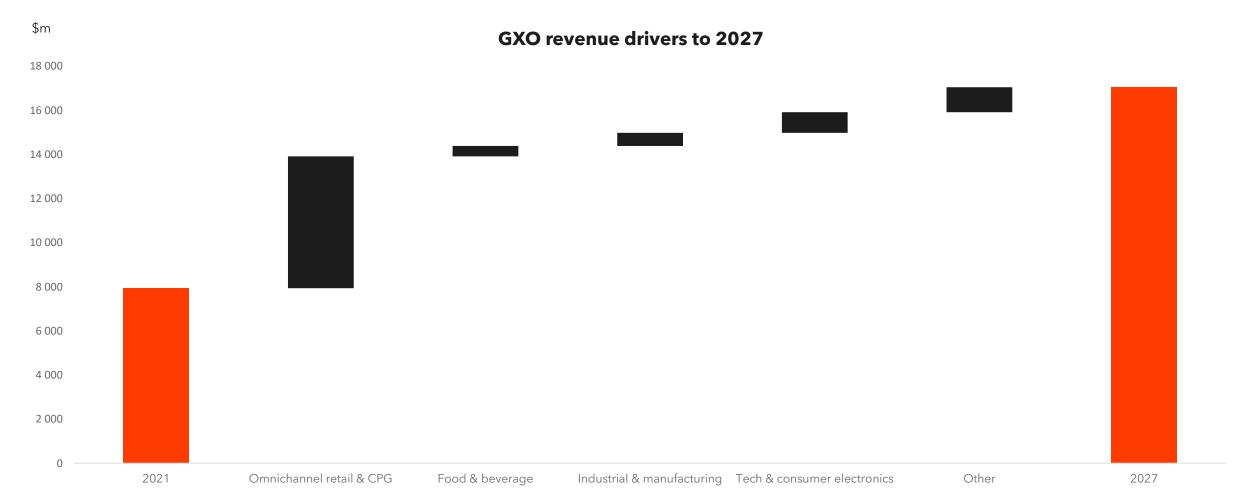
\$221 billion

2021 TAM¹



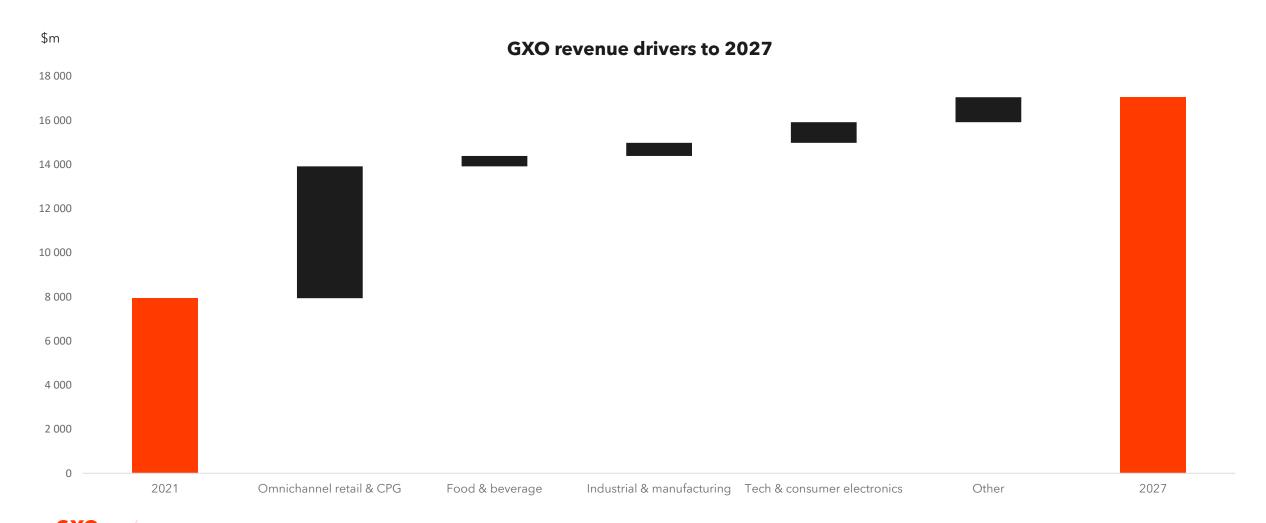


Our core verticals





Our core verticals





Vertical overview: Omnichannel retail & CPG

By the numbers today

~9%1

GXO 2021 market share

~39%1

% TAM outsourced 2021

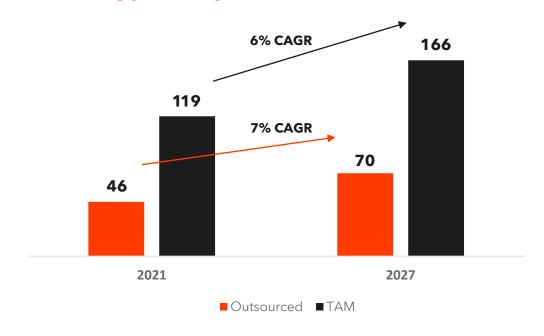
\$3.9B

GXO 2021 revenue

7% CAGR¹

Outsourced revenue 2021-2027

Market opportunity (\$B)¹





Market overview: Omnichannel retail & CPG

Key drivers & opportunities

- eCommerce penetration rising to 29.2% by 2027, vs. 19.7% in 2021¹
- eCommerce warehousing revenue multiplier: 3x activity vs. wholesale facilities
- Increased adoption of automation to handle high-volume, high-velocity warehouses
- Reverse logistics: More eCommerce items are returned, while outsourcing of reverse logistics is less developed than wider contract logistics

Market challenges

~40%1

Inventory discounted by retailers

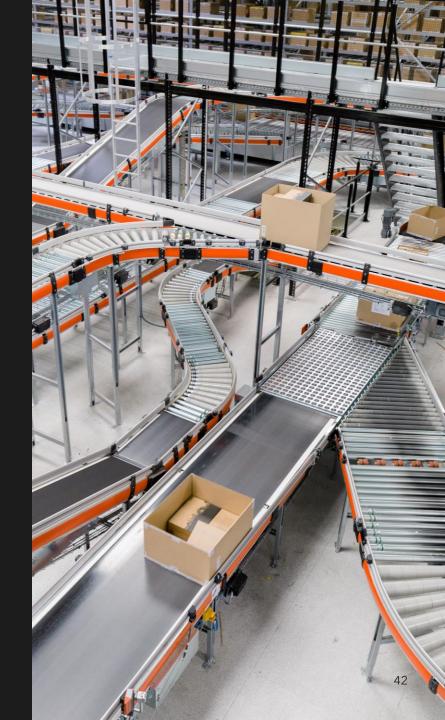
~30%1

eCommerce items returned

~25%1

Returned items sent to landfill





The GXO Difference: Omnichannel retail & CPG

Technology

Necessary breadth of product offering and speed to market necessitate automation

Customer financial performance linked to efficient inventory management

34% of 3Q 2022 revenue automated

Scale

~\$4B of 2021 revenue

252 sites around the world²

Expertise

>40 years of experience

Leader in reverse logistics capabilities

Flexible offering via GXO Direct

Strong ESG credentials

Ability to share learnings across GXO's portfolio of sites

>50%

reduction in variable warehousing costs¹

+2-6pts of EBITDA margin¹

~50% reduction in inventory per product line¹



Illustrative example based upon sample of GXO contracts.

Excludes Clipper acquisition

GXO in action: eCommerce apparel

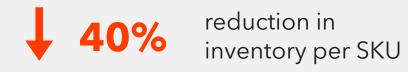
Situation

- Large global apparel customer
- Existing warehousing solution resulted in orders with long lead times, causing consumers to order from wholesale channels - which, in turn, reduced the customer's margins.

GXO solution

- GXO reduced variable costs through cobot implementation and mezzanine extension, allowing for an additional SKU range.
- Returns processing time reduction to 48 hours, down from one week, coupled with next-day delivery, drove Net Promoter Score improvement.
- As a result of these outcomes, the customer subsequently awarded GXO a site in North America.

GXO impact on apparel retailer:









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GXO in action: Reverse logistics

Situation

- The average eCommerce apparel company has approximately 1/3 of products returned.
- Processing costs can be prohibitive, resulting in ~25% of returned products ending up in a landfill.

GXO solution

- Accelerate processing to offer products for re-sale as soon as possible.
- Reduce the cost of handling, remove errors and drive faster inventory turnover.
- Offer repair services.

GXO impact on returns:

> 96%

of returns resold, avoiding landfills

28%

increase in revenue from returned product

† 60%

increase in gross profit from returned product



Vertical overview: Food & beverage

By the numbers today

~10%1

GXO 2021 market share

~13%1

% TAM outsourced 2021

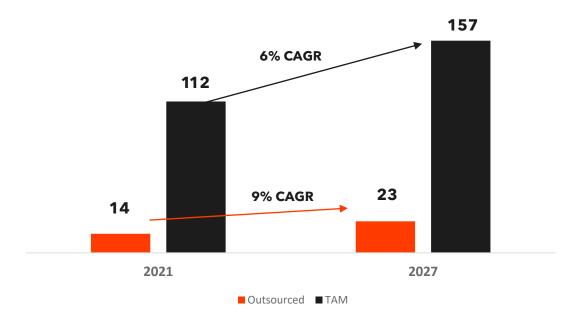
\$1.3B

GXO 2021 revenue

9% CAGR¹

Outsourced revenue 2017-2021

Market opportunity (\$B)¹





Market overview: Food & beverage

Key drivers & opportunities

- Focus on reducing food waste and inefficiency
- Continued customer focus on costs
- Rising outsourcing as complexity increases
- Historically labor-intensive industry

Market challenges

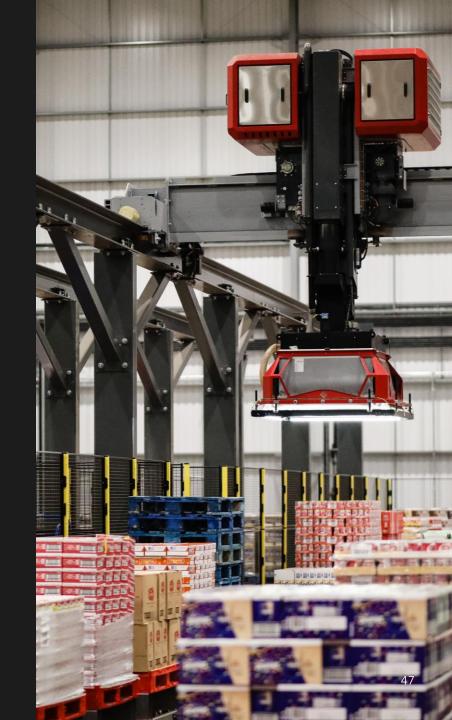
~4%1

product wastage at average food & beverage company

~3%1

of sales spent on warehousing by average food & beverage company





The GXO Difference: Food & beverage

Technology

Homogenous product offering enables high degree of automation

Technology improves accuracy of processes, reducing variable costs

18% of revenue automated

Scale

>\$1B 2021 revenue

153 sites around the world²

Expertise

25 years of experience

Leader in reverse logistics capabilities

Strong ESG credentials

Ability to share learnings across GXO's portfolio of sites

>50% reduction in variable warehousing costs¹

>60% reduction in inventory wastage within the warehouse¹

+~2pts of EBITDA margin¹



GXO in action: Global food group

Situation

- Customer facing rising costs due to an inflationary environment
- Multiple small, entirely manual, warehouses
- Order inaccuracy and stock shrinkage contributing to margin drag

GXO solution

- GXO combined all warehousing into one fully automated facility.
- Highly automated solution reduced variable costs and improved picking accuracy.
- Improved inventory management drove faster turnover of certain product lines, and inventory accuracy in others.

GXO impact on global food group:

	1E00/	increase in
ı	150%	productivity

	1.5%	improvement in
ı	1.5 /0	order accuracy







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GXO's technology advantage



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Business overview & key verticals



Eduardo
Pelleissone
President - Americas
& Asia Pacific

Business overview & key verticals



Meagan
Fitzsimmons
Chief Compliance
and ESG Officer

How GXO wins with ESG



Oran

Chief Financial Officer

Drivers of shareholder value creation



GXO Americas and Asia Pacific Overview

\$235 billion

2021 TAM¹





Vertical overview: Industrial & manufacturing

By the numbers today

~1%1

GXO 2021 market² share

~39%1

% TAM outsourced 2021

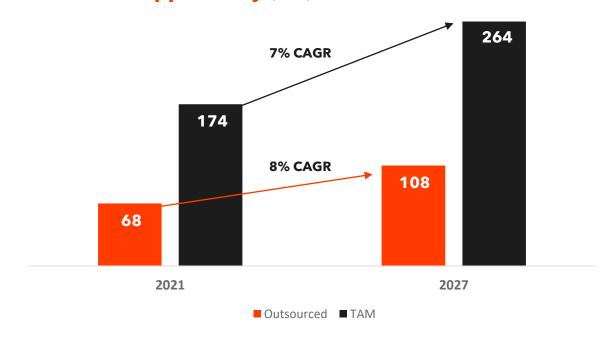
\$1.0B

GXO 2021 revenue

8% CAGR¹

Outsourced revenue 2017-2021

Market opportunity (\$B)¹





^{1.} Based upon third-party research

 $^{2.\,}Encompasses\,sub-verticals\,such\,as\,aerospace,\,energy,\,construction,\,automotive\,and\,manufacturing$

Market overview: Industrial & manufacturing

Key drivers & opportunities

- Stringent regulatory requirements
- Inflationary pressures
- System complexity
- Supply chain complexity
- Nearshoring

Market challenges

3-24 months¹

manufacturing lead times create duration mismatch between fastmoving end-market demand and slower-moving supply chains

> 10,000¹
components parts sourced from supply chain

~ 10%² inventory inaccuracy



- 1. Based upon the aerospace and automotive industries
- 2. Illustrative example based upon sample of GXO contracts

The GXO Difference: Industrial & manufacturing

Technology

Improves process accuracy

Drives real estate efficiency through denser storage and faster inventory turnover

6% of revenue automated

Scale

~\$1B of 2021 revenue

164 sites around world²

Expertise

15 years of experience

Software capabilities help customers plan and procure more efficiently across complex supply chains

Ability to work in a highly regulated environment

reduction in variable warehousing costs¹

+1-2pts of EBITDA margin¹



1. Illustrative example based upon sample of GXO contracts

2. Excludes Clipper acquisition

GXO in action: Aerospace manufacturer

Situation

 A major aerospace customer asked GXO to help reduce their overall footprint, increase efficiency and improve overall quality while maintaining justin-time delivery and inventory accuracy.

GXO solution

- GXO deployed industrial and facility engineers, IT personnel, program management and other resources to develop an inline system of storing, picking and kitting of standards (fasteners) to meet increased demand.
- GXO deployed various automation, including Vertical Lift Modules, to reduce the warehousing space.
- GXO also deployed cobots, driving higher labor productivity and process accuracy.
- Given the success of the GXO solution, we've secured further contracts with the customer.

GXO impact on customer:

1 3x

improvement in picking efficiency

↓ 60%

reduction in labor needs

↓ 70%

space requirement



Vertical overview: Tech & consumer electronics

By the numbers today

~22%

GXO 2021 market share

~18%1

% TAM outsourced 2021

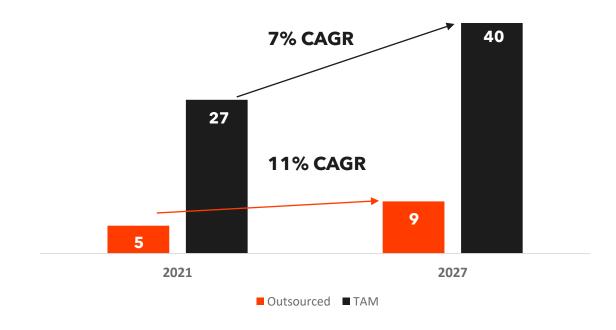
\$1.1E

GXO 2021 revenue

11% CAGR¹

Outsourced revenue 2017-2021

Market opportunity (\$B)¹





Market overview:

Tech & consumer electronics

Key drivers & opportunities

- Unattractive retail economics of dealing with electronic returns
- Rising outsourcing as complexity increases
- Nearshoring
- Reverse logistics and e-Waste

Market challenges

~\$25B¹

of capital tied up in ~300M returned cellphones annually in Europe and North America

Only 17%¹

of electronic waste is formally collected and recycled due to unfavorable economics





The GXO Difference: Tech & consumer electronics

Technology

Highly automated solutions allow more efficient processing, reducing costs and raising sales prices and margins - optimizing the economics of refurbishing

46% of revenue automated

Scale

>\$1B of 2021 revenue

99 sites around world²

Expertise

19 years of experience

Reverse logistics capabilities

Certifications from major consumer electronics brands to process new and returned products

~30% reduction in variable warehousing costs¹

+1-2pts of EBITDA margin¹



GXO in action: Tech & consumer electronics

Situation

- Long-term GXO customer was seeing a high return rate on consumer electronics products.
- Cost of processing the items was high, and the failure to manage returns was generating e-waste and emissions.
- Attractive profit pool if the process could be managed efficiently.

GXO solution

- By leveraging data and applying consistent testing processes, GXO maximizes the resale value of refurbished electronics by prioritizing the most profitable items first.
- GXO's solution improves the economics of refurbishing handsets by reducing variable costs of handling the items within the warehouse.

GXO impact on customer:

↓ 35%

Reduction in variable costs

↓ 89%¹

Reduction in emissions for each re-used item



Our agenda today



Malcolm
Wilson
Chief Executive Officer

GXO investment highlights



Mark
Manduca
Chief Investment Officer

Market and GXO revenue growth



Bill
Fraine
Chief Commercial Officer

The GXO Difference



Marv
Cunningham
Chief Operating Officer Americas & Asia Pacific

GXO's technology advantage



Richard Cawston President - Europe

Business overview & key verticals



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Environmental



30% GHG emissions (Scopes 1&2) reduction by 2030 vs. 2019 baseline



80%Global landfill diversion rate by 2025



100% Carbon neutral (Scopes 1&2) by 2040



80%Global operations using LED lighting by 2025



50%Renewable energy globally by 2030



Social

Being an **employer of choice** and creating a **safe workplace** is critical to reducing turnover and increasing productivity.



Governance

- Global Risk Committee enhances Enterprise Risk Management (ERM)
- 'Speak Up' program
- Cybersecurity controls and operating processes align to ISO27001

2022

statista Z

Newsweek

Board of Directors is 50% female and 75% independent







ESG guides our business

Investors

Employees

Customers



Industry-leading safety record

Grow at GXO participation driving ~10% increase in retention

7 inclusion-based **Business Resource Groups** launched in 2022

Continued expansion of **ESG Ambassador** program





The majority of our employees are highly satisfied with their jobs as of our Q4 global pulse survey.

The GXO Difference: ESG creates more value for customers

One site powered by solar also provides over 7,600 MWh of energy back to the grid per year, and total CO2e savings of 5,620 tons annually.

2

Reduction of packaging at one fashion retailer site resulted in annual reductions of:

- Transportation cost by 27%, and
- **CO2e of 2.7 tons**.

3

We're operating
multiple zero-waste
sites, with our first
undergoing
certification by
Green Buildings
Certification
International.

4

We're driving a 58% reduction of net emissions and \$12-13M in savings starting in 2023 by managing distribution for a global technology provider.

5

We've reduced the volume of plastic pallet shrink wrap across numerous sites, completely offsetting plastic tax costs and driving additional savings for UK customers.













Enabling the circular economy



Our impact:

\$30K and 440+ tons CO2e

costs saved and emissions avoided when helping a customer convert expired medical gowns into grocery bag totes

~30.4 tons

materials refurbished by GXO employees since 2019 for a major US home appliance manufacturer

47.7 tons

polyethylene waste captured for recycling on behalf of an Italian luxury fashion brand in 2022

>550K

electronic items refurbished or recycled in 2022 through legacy Clipper operations alone



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GXO's technology advantage



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Drivers of shareholder value creation

INVESTOR

Key drivers of GXO's organic value creation

High-quality growth through contracts that are resilient and cash-generative, and provide high returns

2021 results

\$8B

8-12%

6-year organic average annual revenue growth range1

2 Driving productivity, at the site level and in overall support structure

2021 results

\$0.6B
Pro forma adjusted EBITDA1

2027 outlook

~\$1.6B
Adjusted EBITDA1



1. Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.

High-quality growth: Diversified, contracted, blue chip

Resilient,
duration-matched
contractual
relationships

Pricing driven by contractual relationships, not supply /demand

Diversified verticals, customers and geographies

Blue-chip, investment-grade customer base

~5-year

average remaining lease length¹ ~5-year

average contract length²

No customer represents more than 4% of revenues²

Vast majority of our top 100 customers with credit ratings are investment grade²

GXO works with ~30 of the Fortune 100²



Resilient contracts generate predictable cashflows and returns

~45% of revenue¹

Open-book contracts:

- Cost-plus structure where all costs are passed through to customers with a mark-up
- Lower initial investment boosts operating return on invested capital, while EBITDA margins stay broadly fixed regardless of macro volatility

Two
Contract
types

~55% of revenue¹

Hybrid closed-book contracts:

- Partly cost-plus and partly fixed price
- Revenues matched to costs to protect margins from volume moves, with additional protection via inflation pass-through mechanisms
- Generally drive higher EBITDA margins and upside potential than open-book contracts

Creating attractive economics for GXO

Long-term, predictable revenues with average contract duration of 5 years²

Margins protected by inflation passthrough

mechanisms

>30% return on operating invested capital³ with rigorous investment criteria

Resilient cashflows as a
result of balanced
risk-taking



. Based on 3Q 2022

2. Based on FY 2021

3. Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information

Example: Open-book contract¹



Open-book volume sensitivity

Volumes	-5%	0%	+5%
Revenue	-3.7%	0%	+3.7%
EBITDA margin	+0-20bps	-	-0-20bps



¹ Example is based on an illustrative contract and the analysis excludes any impact of seasonality. This is not representative of all contracts

Benefits

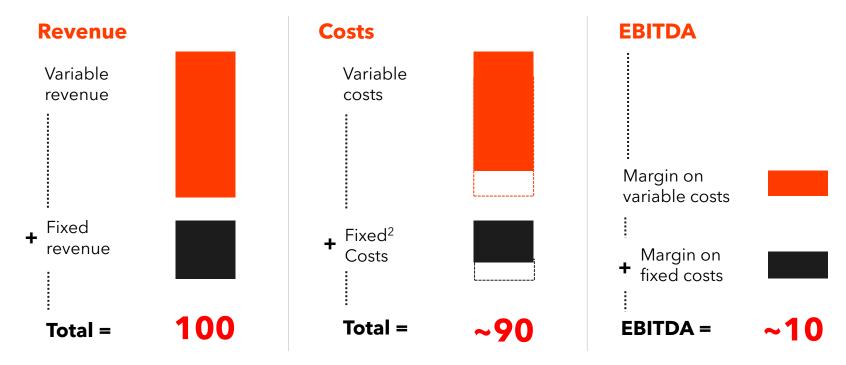
- Open-book margins are resilient to drops in activity, with all costs passed through to the customer with a mark-up.
- Margins stay broadly fixed; profitability is protected, regardless of the macro environment.
- Lower initial upfront cost boosts return on invested capital, while EBITDA margins are lower than hybrid-closed book contracts due to lower depreciation expense.

Mark-up model: Full variable cost base; margins remain constant irrespective of volumes.

Fixed-fee model: Slight margin expansion as volumes contract; slight margin contraction as volumes increase.

² Excludes depreciation.

Example: Hybrid closed-book contract¹



Hybrid closed-book contract volume sensitivity

Volume	-5%	0%	+5%
Revenue	-3.8%	0%	+3.8%
EBITDA Margin	-30bps	-	+30bps



¹ Example is based on an illustrative contract and the analysis excludes any impact of seasonality. This is not representative of all contracts ² Excludes depreciation.

Benefits

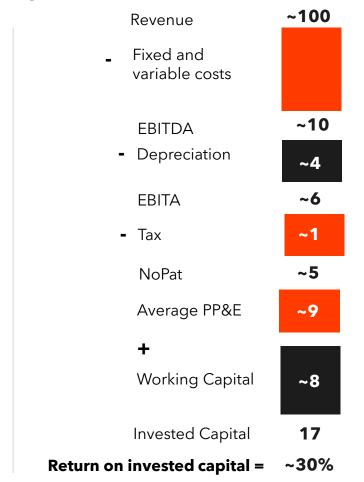
- Fixed and variable revenue closely matched to fixed and variable costs to protect margins from volume moves.
- Inflation escalators are included to pass through costs to the end customer.
- Higher depreciation expense due to higher upfront costs than openbook contracts, but also greater upside potential via contract outperformance.
- Continuous, tech-driven operational improvements boost margins throughout the life of the contract.

Project-based >30% operating return on invested capital¹

Open-book



Hybrid closed-book





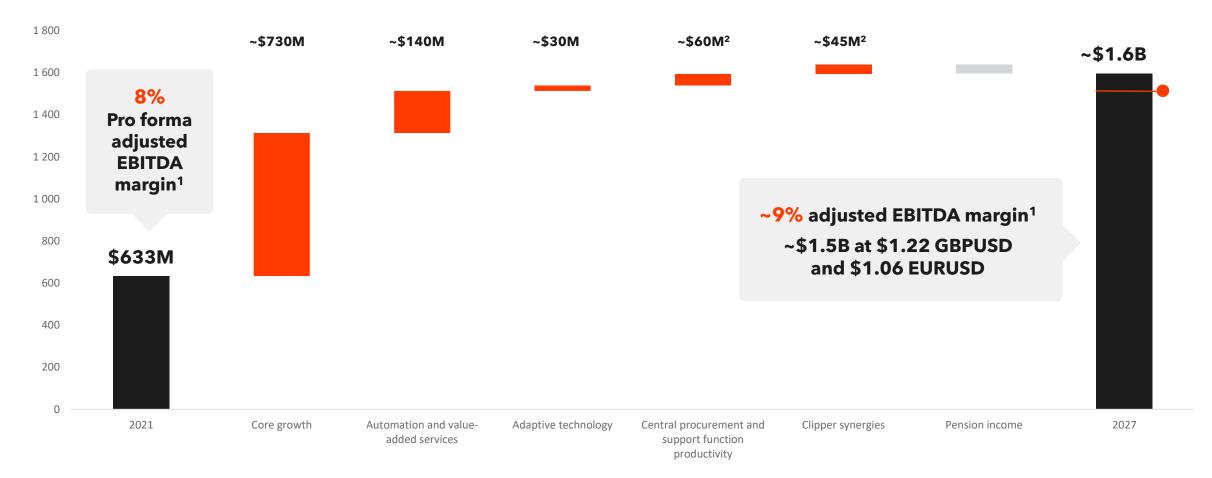
Benefits

- Hybrid-closed book contracts have higher EBITDA margins than openbook contracts, reflecting higher upfront capital expenditure.
- Both contract types have similar EBITA margins.
- Reflecting the lower capital investment, open-book contracts have a higher return on invested capital.
- For both contract types, GXO targets a minimum floor of 30% average return on invested capital.



¹This is based on illustrative contracts assuming five-year contract length, three-year payback on PP&E investment, receivable terms of 60 days and payment terms of 30 days. This is not representative of all contracts.

2027 Adjusted EBITDA outlook: Growth and efficiency





 $^{1.\,}Refer to the \, 'Non\text{-}GAAP \, Financial \, Measures' \, section \, on \, slide \, 2 \, and \, Appendix \, for \, related \, information.$

^{2.} Based on GBPUSD of \$1.22

Adjusted EBITDA growing faster than revenue¹

Automation & reverse logistics

Higher incremental margins on revenue growth (>9%) from 2021-2027, reflecting a higher level of automation and focus on higher-margin value-added services.

>9% EBITDA margins on revenue growth

Adaptive technology

~\$30M EBITDA uplift from retro-fit opportunities for ~\$60M investment (>30% ROIC).

~\$30M EBITDA uplift by 2027

Central efficiencies

\$60M uplift via optimization of:

- HR, finance and IT activities
- IT delivery model

~\$60M EBITDA uplift by 2027

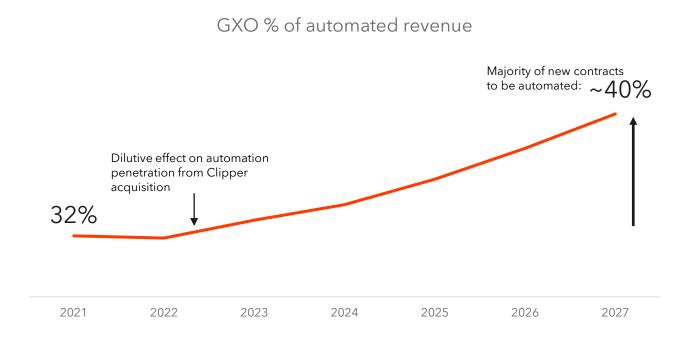
Clipper cost synergies

Combine UK support functions, with major savings in procurement, IT and support functions.

~£36M EBITDA uplift by 2025



2027 Adjusted EBITDA margin outlook: Automation and mix



GXO to drive margins on revenue growth by focusing on differentiated and higher-value-add segments such as:

- Automation
- Reverse logistics
- Other value-added services (including focus on consumer proximity)

Automated contracts have +200bps margins on average.



2027 Adjusted EBITDA margin outlook: Central efficiencies

Economies of scale available for a larger pure-play contract logistics player:

- 1) Centralized approach to IT software, hardware and data center procurement
- 2) Standardized operating structures across verticals and focus on automating replicable processes

- 3) Streamlining processes in administrative functions such as payments and accounting
- 4) Global scale advantages across support functions

Investment required to deliver savings:

- 1) Investment of ~\$80M expected from 2023
- 2) Exceeding GXO payback target of >30% return on invested capital

~\$60M of efficiencies expected by 2027



2027 Adjusted EBITDA margin outlook: Clipper synergies

- 1) Combining the UK support functions of Clipper and GXO and removing costs such as Clipper public company costs
- 2) Leveraging the support functions and infrastructure across the combined GXO and Clipper Continental European operations
- 3) Improving procurement and maintenance practices across the businesses
- 4) Other cost and procurement savings

GXO also sees revenue synergy opportunities from cross-selling opportunities into new customers, geographies, verticals and services.

This is an earnings- and cash-flow-accretive deal, reflecting asset-light business model and low cost of financing.

Source of cost synergies



- Combining UK support functions
- Leveraging support functions and infrastructure

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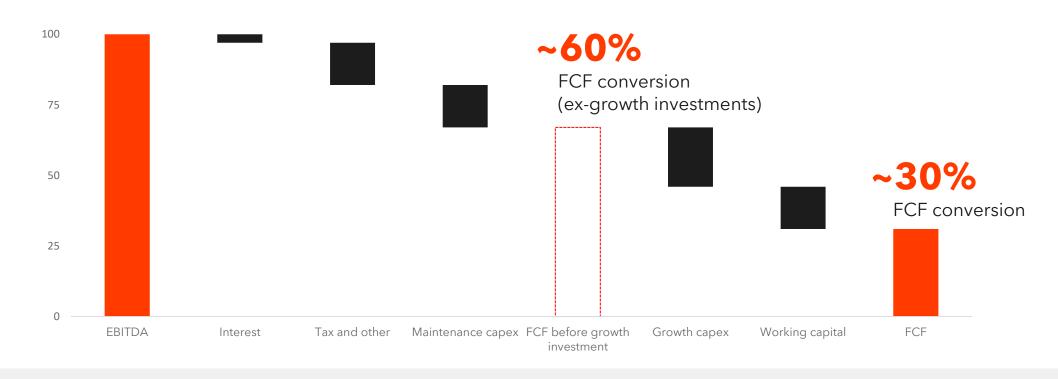
- Procurement and maintenance
- Other cost and procurement savings

£36M of cost synergies expected within three years, following £30M of investment.



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Adjusted EBITDA → Free cash flow



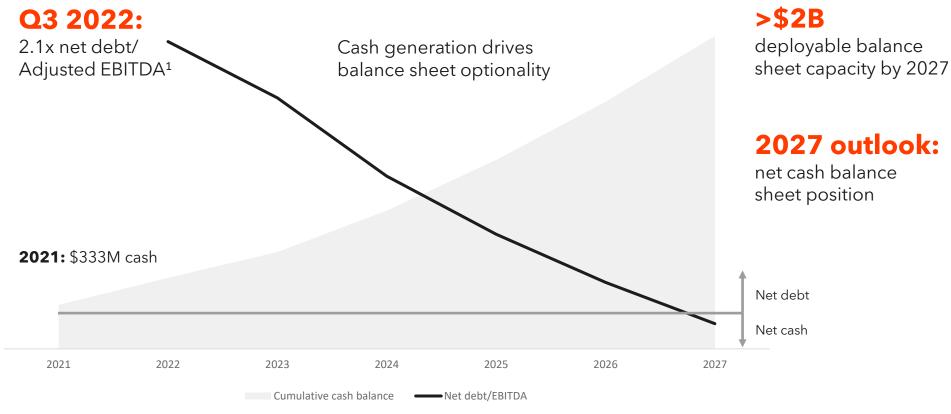
>\$2B¹
2021-2027 cumulative free cash flow

~30%¹
FCF conversion by 2027



Balance sheet financial flexibility:

>\$2B of balance sheet capacity by 2027





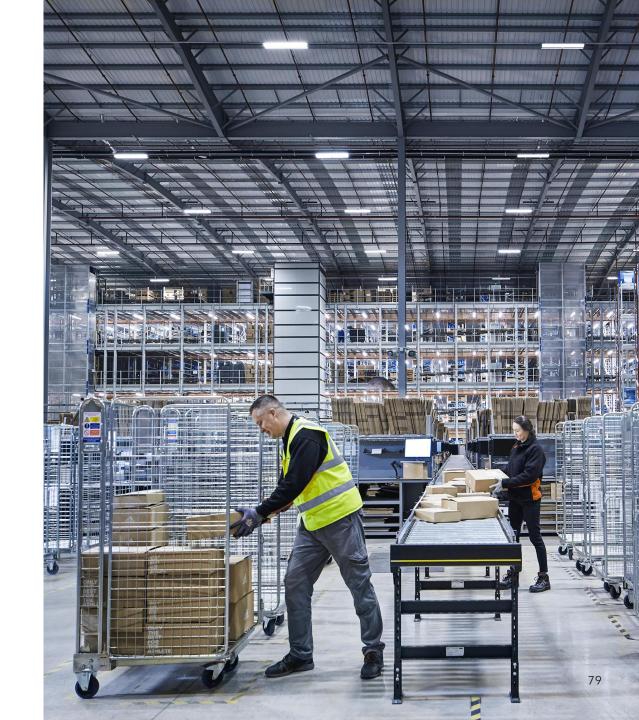
Capital allocation

Accelerate organic growth

Invest in high-return retrofit adaptive technology and productivity

Opportunistically pursue accretive bolt-on M&A, and return excess free cash flow to shareholders





GXO: Growth, predictability and cash returns



A clear path to extraordinary growth

1

Capitalizing on a **massive** and **rapidly growing market** opportunity

2

Leveraging **The GXO difference** to gain share and deliver outsized top- and bottom-line growth

~\$17B¹

Revenue

8-12%²

6-year organic average annual revenue growth range

~\$1.6B¹²

Adjusted EBITDA

 $30\% + ^{2}$

FCF conversion

 $30\% + ^{2}$

Operating ROIC

~17%2

Adjusted EBITDA CAGR



^{1. 2027} Revenue of ~\$17B EBITDA of ~\$1.6B is based on FX rates of 1.38 and 1.18, 2027 Revenue would be ~\$16B and EBITDA would be ~\$1.5B at FX rates of 1.22 and 1.06 2. Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.

Appendix



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GXO Logistics, Inc. Reconciliation of GAAP Revenue to Organic Revenue (Unaudited)

(In millions)

- <u>·</u>	
Revenue Year Ended December 31, 2021	\$ 7,940
Less: Revenue from acquired business	(605)
Less: Foreign exchange impact	(200)
Organic revenue ⁽¹⁾ at 2017 Foreign exchange rates	\$ 7,135
Revenue Year Ended December 31, 2017 ⁽²⁾	\$ 5,229
Organic revenue Compound Annual Growth Rate (CAGR)(1)	8 %

- (1) See the "Non-GAAP Financial Measures" section for additional information.
- (2) Derived from the consolidated financial statements and accounting records of XPO, Inc. ("XPO").



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GXO Logistics, Inc. Reconciliation of Net Income to Adjusted EBITDA (Unaudited)

Year Ended December 31,								
2022 Midpoint ⁽¹⁾			2021					
			As Reported	Pro forma ⁽²⁾				
\$	194	\$	153	\$	162			
	3		8		8			
\$	197	\$	161	\$	170			
	29		21		25			
	64		(8)		(5)			
	329		335		335			
	61		99		99			
	32		4		4			
	13		(1)		(1)			
\$	725	\$	611	\$	627			
					29			
					(23)			
				\$	633			
\$	8,990	\$	7,940	\$	7,940			
	8.1 %)	7.7 %	1	8.0 %			
	\$	Midpoint ⁽¹⁾ \$ 194 3 \$ 197 29 64 329 61 32 13 \$ 725	2022 Midpoint ⁽¹⁾ \$ 194 \$ 3 \$ 197 \$ 29 64 329 61 32 13 \$ 725 \$	2022 Midpoint(1) As Reported \$ 194 \$ 153 3 8 \$ 197 \$ 161 29 21 64 (8) 329 335 61 99 32 4 13 (1) \$ 725 \$ 611	2022 Midpoint(1) As Reported \$ 194 \$ 153 \$ \$ 197 \$ 161 \$ 29 21 64 (8) 329 335 61 99 32 4 4 13 (1) \$ 725 \$ 611 \$ \$ 8,990 \$ 7,940 \$			

- (1) Reflects the midpoint of the preliminary estimates for the year ended December 31, 2022, derived from our internal records and based on the most current information available to management. Preliminary results may differ materially from actual results.
- (2) Pro forma as prepared under combined financial statements for all periods before August 2, 2021, includes allocated expenses from XPO Corporate.
- (3) Includes \$68 million, \$61 million and \$61 million of intangible assets amortization, respectively.
- (4) See the "Non-GAAP Financial Measures" section for additional information.
- (5) Excludes the impact of adjusted items and allocated interest expense, income tax, depreciation and amortization from XPO Corporate.
- (6) Estimated costs of operating GXO as a standalone public company.
- (7) For the year ended December 31, 2022, represents the midpoint of an expected range of \$8,980 million to \$9,000 million.
- (8) Adjusted EBITDA margin is calculated as Adjusted EBITDA divided by Revenue.



GXO Logistics, Inc. Reconciliation of Cash Flows from Operating Activities to Free Cash Flow (Unaudited)

	Year	Ended
(In millions)	Decemb	er 31, 2021
Net cash provided by operating activities	\$	455
Less: Payment for purchases of property and equipment		(250)
Plus: Proceeds from sale of property and equipment		11
Free Cash Flow ⁽¹⁾	\$	216

(1) See the "Non-GAAP Financial Measures" section for additional information.

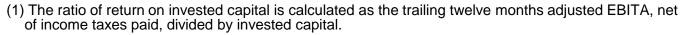


GXO Logistics, Inc. Return on Invested Capital (Unaudited)

	Year I	Ended
(In millions)	Decembe	er 31, 2021
Adjusted EBITA ⁽¹⁾⁽²⁾	\$	374
Less: Cash paid for income taxes		(75)
Adjusted EBITA ⁽¹⁾⁽²⁾ , net of income taxes paid	\$	299

- (1) Pro forma as prepared under combined financial statements for all periods before August 2, 2021, includes allocated expenses from XPO Corporate.
- (2) See the "Non-GAAP Financial Measures" section for additional information.

(In millions)	Decemb	oer 31, 2021
Total Equity	\$	2,390
Plus: Debt		961
Less: Cash and Cash equivalents		(333)
Less: Goodwill		(2,017)
Less: Intangible assets, net		(257)
Invested Capital	\$	744
Ratio of Return on Invested Capital ⁽¹⁾⁽²⁾		40%



⁽²⁾ See the "Non-GAAP Financial Measures" section for additional information.



GXO Logistics, Inc. Operating Return on Invested Capital (Unaudited)

(In millions)	r 31, 2021
Adjusted EBITA ⁽¹⁾⁽²⁾	\$ 374
Less: Cash paid for income taxes	(75)
Adjusted EBITA ⁽¹⁾⁽²⁾ , net of income taxes paid	\$ 299

- (1) Pro forma as prepared under combined financial statements for all periods before August 2, 2021, includes allocated expenses from XPO Corporate.
- (2) See the "Non-GAAP Financial Measures" section for additional information.

(In millions)	De	ecember 31, 2021	 December 31, 2020	Average
Total Assets	\$	7,271	\$ 6,548	\$ 6,910
Less: Cash and equivalents		(333)	(328)	(331)
Less: Total long-term assets		(5,172)	(4,712)	(4,942)
Plus: Property and equipment, net		863	770	817
Less: Total current liabilities		(2,329)	(1,738)	(2,034)
Plus: Short-term borrowings and obligations under finance leases		34	58	46
Plus: Current operating lease liabilities		453	332	393
Invested Capital	\$	787	\$ 930	\$ 859

Ratio of Operating Return on Invested Capital⁽¹⁾⁽²⁾

35%

Voor Endod



- (1) The ratio of operating return on invested capital is calculated as the trailing twelve months adjusted EBITA, net of income taxes paid, divided by the average invested capital.
- (2) See the "Non-GAAP Financial Measures" section for additional information.

GXO Logistics, Inc.

Reconciliation of Pro forma Net Income to Trailing Twelve Months Pro forma Adjusted EBITA (Unaudited)

	Year Ended				
	Decemb	er 31, 2021			
(In millions)		forma ⁽¹⁾			
Net income attributable to GXO	\$	162			
Net income attributable to noncontrolling interest		8			
Net income	\$	170			
Interest expense, net		25			
Income tax benefit		(5)			
Amortization expense		61			
Transaction and integration costs		99			
Restructuring costs and other		4			
Unrealized gain on foreign currency options and other		(1)			
	\$	353			
Depreciation expense ⁽²⁾		15			
Allocated corporate expense ⁽³⁾		29			
Public company standalone cost ⁽⁴⁾		(23)			
Pro forma Adjusted EBITA ⁽¹⁾⁽⁵⁾	\$	374			

- (1) Pro forma as prepared under combined financial statements for all periods before August 2, 2021, includes allocated expenses from XPO Corporate.
- (2) Allocated depreciation from XPO Corporate for all periods prior to August 2, 2021.
- (3) Excludes the impact of adjusted items and allocated interest expense, income tax, depreciation and amortization from XPO Corporate.
- (4) Estimated costs of operating GXO as a standalone public company.
- (5) See the "Non-GAAP Financial Measures" section for additional information.



GXO Logistics, Inc. Liquidity Reconciliation (Unaudited)

Reconciliation of Net Debt:

(In millions)	Septemb	er 30, 2022
Shor-term debt	\$	94
Long-term debt		1,789
Total Debt	\$	1,883
Less: Cash and cash equivalents	<u> </u>	(434)
Net debt	\$	1,449

Reconciliation of Net Leverage:

(In millions)	Septem	ember 30, 2022		
Net debt	\$	1,449		
Trailing twelve months adjusted EBITDA ⁽¹⁾		690		
Net Leverage ⁽¹⁾		2.1 x		

(1) See the "Non-GAAP Financial Measures" section for additional information.



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GXO Logistics, Inc. Reconciliation of Net Income to Trailing Twelve Months Adjusted EBITDA (Unaudited)

	Nine I	Months End	ed Se	eptember 30,	 ar Ended ember 31,	Mor	ling Twelve nths Ended otember 30,
(In millions)		2022		2021	 2021		2022
Net income attributable to GXO	\$	151	\$	97	\$ 153	\$	207
Net income attributable to noncontrolling interest		3		7	8		4
Net income	\$	154	\$	104	\$ 161	\$	211
Interest expense, net	'	19		16	21		24
Income tax expense (benefit)		51		(21)	(8)		64
Depreciation and amortization expense		242		259	335		318
Transaction and integration costs		57		82	99		74
Restructuring costs and other		14		5	4		13
Unrealized gain on foreign currency options and other		(14)		(1)	 (1)		(14)
Adjusted EBITDA ⁽¹⁾	\$	523	\$	444	\$ 611	\$	690

(1) See the "Non-GAAP Financial Measures" section for additional information.

